



17 November 2012

James McDonald

Redimix Concrete

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Dear James,

BUNNINGS WAREHOUSE – TAMWORTH

CONCRETE SUPPLY

On behalf of myself and our project team I am writing to express our thanks and gratitude to you for your company's efforts throughout our recent Bunnings Warehouse project in Tamworth.

Prior to commencing the project we identified concrete mix design, manufacture and delivery as a major risk with the potential to significantly impact on our ability to deliver high quality burnished finished slabs to Bunning's stringent specification.

As you are aware Bunnings have a very high expectation with regards final aesthetics and there are many variables throughout any concrete slab construction that need to be managed for consistency so that the final product is uniform throughout.

I was impressed with your personal commitment to the project and your willingness to listen to feedback and adjust accordingly if required. I gained a great deal of confidence from our initial pre construction meetings and subsequent trial mix pours.

You are obviously hands on business owner and when full production began I was impressed to see you personally attend site and monitor your operations from the front line.

Once again thanks for your efforts and I look forward to working with you and your team when next in your area.

Best regards,

A handwritten signature in black ink, appearing to read 'Chris Jones', with a stylized flourish at the end.

Chris Jones

Managing Director

QR Concrete Pty Ltd